

Metso

Asia Pacific

Life Cycle Services



Metso has been offering innovative Life Cycle Services (LCS) solutions for over 15 years, and no one solution has looked the same. We collaborate closely and design a program that works for you. This can focus on a specific goal or developing a partnership based on continuous improvement and optimization of your site's performance and sustainability.

Life Cycle Services takes our entire aftermarket portfolio and conveniently bundles them into customizable, easily manageable packages. Depending on the scale of your needs, our packages are flexible and equipped to cover a single-event or to span multiple years, measured against strict KPIs. Whether acting as a supplement to your team, or managing all aspects of your maintenance and operations, LCS packages are designed to help you meet your performance and sustainability goals.

Metso Life Cycle Services offers long-term solutions to assist our customers exceed their performance targets through partnership contracts, and ultimately, increase equipment availability, efficiency, and reliability, while reducing unexpected costs and risks.

Read more at metso.com/life-cycle-services/

Metso Life Cycle Services



Installation and Commissioning



Regular Equipment Inspections



Technical Support



Metso Inventory Solutions (MOI)



Service Exchange Program



Training Services



Metso Service Centers



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Comprehensive offering

Life Cycle Services agreement can be tailored to meet specific support requirements, below are some of the packages on offer:

Installation and Commissioning

Metso offers installation and commissioning advisory services to customers to assist them with initial equipment set up and utilization. Supervision of installation and commissioning by Metso experts ensures all OEM procedures are followed and Commissioning and Warranty Registration (CWR) forms are signed off by Metso authorized representatives.

Our experienced installation and commissioning teams can support you anywhere in the world during the start-up phase of projects, to ensure equipment performs according to agreed targets.

Regular Equipment Inspections

The regular inspections improve equipment availability and minimizes downtime by identifying issues earlier and ensuring the right spares are available in your inventory. Proactive and frequent checks of equipment condition is carried out by Metso Field Services Technicians. Post visit report improves operational readiness of the equipment by providing feedback on required support.

Training Services

Metso Academy provides training that helps bridge the knowledge gap between your personnel, equipment, and operational goals. We offer comprehensive and tailored training programs designed to improve your team's technical knowledge and improve the safety, reliability, and performance of your operation. Metso training courses can be arranged at customer sites or Metso training facilities.

Technical Support

Metso has a dedicated team of Technical Support experts to help trace and resolve faults in equipment and/or operation. Our Technical Support experts aid in remote fault identification and resolution, resulting in improved equipment availability.

Metso Owned Inventory (MOI)

Metso Owned Inventory (MOI) consists of a customer dedicated consignment inventory and related management services. The inventory is an investment for a mutually agreed list of parts at an agreed price with agreed stocking quantities in return of the customer's commitment to purchase such parts within an agreed timeframe.

Metso Owned Inventory (MOI) addresses common inventory management challenges such determining appropriate stock levels and budget restrictions for capital purchases by balancing costs and available inventory.

The payment for MOI can be a mix of fixed monthly payments and consumption based; details of which can be agreed in future discussions.

Service Exchange Program

Metso Service Exchange Programs offers significant reduction to the site maintenance time and increase production time by utilizing complete equipment exchange packages without changing wear components one by one on during time critical shutdowns.

Metso Service Centers

Metso service centers are committed to maintaining the original quality and performance of your equipment. All our repair and service activities are designed to help maximize the productivity, safety, and reliability of your operations. As part of Metso's global network of repair centers, we utilize best practice and latest advances from our global design centers. All repairs are carried out to OEM specifications ensuring the highest possible standards and warranty conditions are maintained.