



We are the undisputed leader

Broad global presence, large installed base, unique offering and deep industry knowledge

Market is on our side

Customer push for productivity improvements favors us

Customer at the center

Strong customercentricity supporting both equipment and service businesses



Metso is the leading full-scope supplier of services for minerals processing

We ensure availability and quality and optimize the performance of our customers' operations.

Sales* EUR 1,262 million EUR 1,327 million

Orders received*

~48%

of sales

~47%

of orders received

~2,000

Field service technicians

40

Distribution and warehouse locations

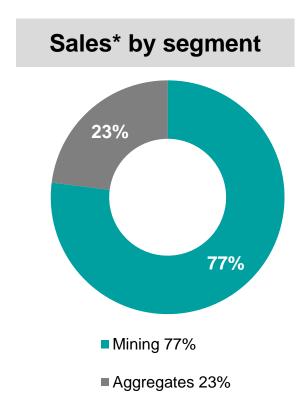
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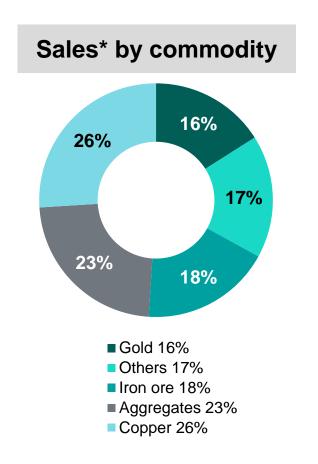
Service and repair centers

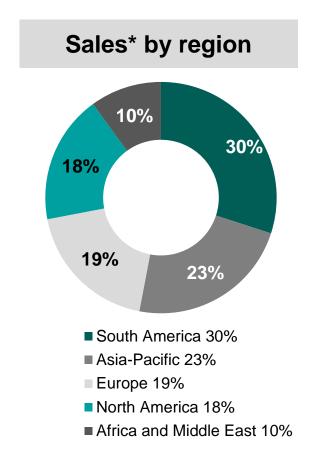


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We serve mining and aggregates customer industries globally

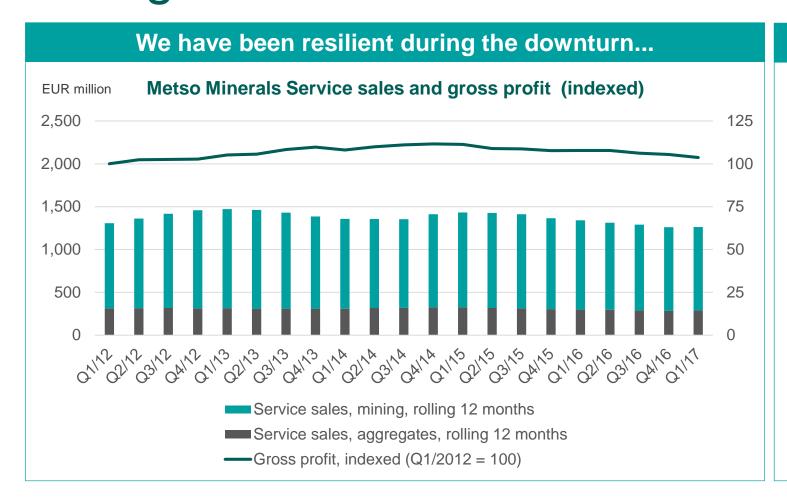








We maintained our position and ability to grow through the downturn



...through operational adjustments

- Cost cutting without sacrificing customer presence
 - Pricing management
 - Volatility of raw material prices
- Offering development
 - Life Cycle Services (LCS) contracts
- Growth investments
- Supply chain readiness for market pick-up



We cater to all customer needs

Customer operations in mining comminution and beneficiation and in aggregate crushing and screening

Extensive sales and service network with continuous presence **End-to-end process expertise Solutions** Systems/Product combination **Performance optimization** Risk sharing **Finance Minerals Capital Minerals Services** products products Our ambition: Global # 1 or # 2 in every category



Mining: Customers focus on productivity, availability and throughput

Commodities super cycle > 2011

Metals downturn 2011 - 2016 Productivity mission 2017 >

- Key buying factor (KBF) on securing supply
- The majority of OEMs focusing on project equipment ("easy money")
- Metso investing heavily in building a broad-based services business

- KBF is preserving cash > willingness to try new, unproven suppliers
- Other OEM's push for services handicapped by heavy cost-cutting
- Metso maintains the service presence while protecting profitability

- Customers push for productivity improvements provide three horizons of growth
- Addressing maintenance deficit and decreasing risk through restocking
- 2) KBF shifting from cash preservation to economic performance
- 3) Process and mine-to-mill optimization



We have the right portfolio to capture this growth

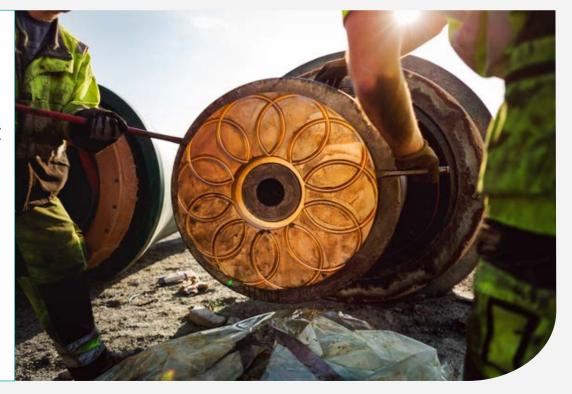
Expert services to optimize Production essentials to ensure availability and quality of operations performance of operations Refurbishments and Field service and repairs Life cycle services **Wear parts Spare parts** upgrades ~15% of ~35% of sales ~25% of sales ~10% of sales and other ~15% of sales sales Maintenance deficit and restocking Economic performance as key buying factor Process and mine-to-mill optimization



Maintenance deficit is likely to drive demand for many years

1 Maintenance deficit and restocking

- Maintenance deficit will not be covered in one budget cycle but will continue - assuming the current economic condition prevails
- Impact on restocking is limited by customers' unwillingness to carry inventory
 - Consignment inventory and similar solutions
- Spare part order intake YTD 2017 up more than minerals services orders overall





Benefiting from economic performance as key buying factor when value is tangible

2 Economic performance as KBF

- Availability and productivity of key equipment drives economic performance of customer operations
- Suppliers need to be able to demonstrate and quantify the economic benefit of their offering beyond cash cost
- Likely trend during this phase of industry cycle
- For example, prolonged change interval at mill lining is a big factor in improving productivity





Mining industry has significant improvement potential from (mine-to-mill) process optimization

3 Process optimization

- Mining majors estimate huge cost reduction and productivity improvement potential through process optimization and mine-to-mill optimization
- Digitalization is a key enabler
- Partnerships with leading suppliers are essential for fast progress





Aggregates: Business drivers for services partially different from mining

Markets

Operation/Processes

Competition



Regional market cycles, correlating with local construction and infrastructure market development

Aggregates production processes are shorter than in mining, require less equipment, and are easier to optimize

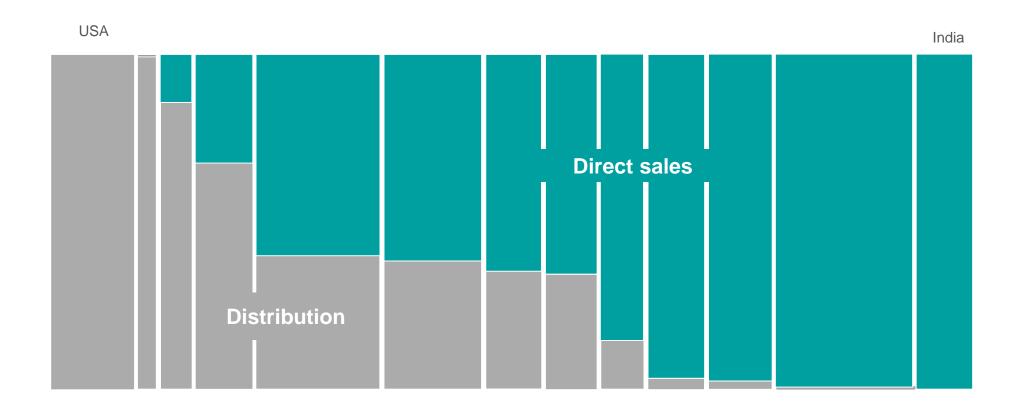
Competition is multi-regional or local.

Customers expect local service presence

Our customers benefit from the global scale, local service presence, process knowledge and Metso being an OEM



We combine direct and distribution models to ensure sufficient local presence





Growing Life Cycle Services (LCS) market for Aggregates in India

Changing the mindset for profitable, valueadding business models

- We are the only player in the market providing LCS to this extent
- 55 nearly identical cost-per-ton contracts in place
- Equipment combined with wears and spares
- Specific concept that can be scaled and replicated
- Bundling service portfolio with equipment
- Increased availability for our customers
- Perfect fit for growth markets with insufficient quarry capacity





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