

# GRI SUPPLEMENT 2018 Enabling modern life

# Metso's Annual Report 2018

#### Information about Metso's Annual Report 2018

Metso enables modern life. Business opportunities arise when we collaborate closely with our customers in developing sustainable solutions for their business challenges. By growing and improving profitability we create value for all our stakeholders. By demanding sustainability from ourselves and our partners alike, we contribute to the building of trust.

Metso's Annual Report 2018 consists of four report sections: Business Overview, Financial Review, Corporate Governance and GRI Supplement. In this Annual Report we apply integrated reporting elements.

#### Metso's channels

#### > metso.com

> twitter.com/metsogroup
> facebook.com/metsoworld
> youtube.com/metsoworld
> instagram.com/metsoworld

# Enabling modern life Demoto

1. Business Overview Strategy, value creation, sustainability and risk management



2. Financial Review Board of Directors' Report, Financial Statements and investor information



3. Corporate Governance Corporate Governance Statement including remuneration



4. GRI Supplement Externally assured sustainability information compliant with the GRI Standards

## About this GRI Supplement

Metso publishes its sustainability data annually. This supplement contains quantitative data for the 2018 calendar year and has been prepared in accordance with the GRI Standards: Core option. Metso has reported its sustainability principles, targets and progress since 2002.

The scope of our reporting is Metso Corporation, unless otherwise stated. This scope of reporting excludes associated companies and joint ventures. Supplier information is provided related to the proportion of spending on local suppliers, supplier sustainability audits, the lost time incident frequency (LTIF) of contractors and supervised workers, and the CO<sub>2</sub> emissions of purchased goods and services. The sustainability data is presented at the corporation level, unless otherwise stated.

Metso's Annual Report 2018 consists of the Business Overview, Financial Review, Corporate Governance, and the GRI Supplement. The GRI reporting principles for defining report content have been taken into consideration while producing the sustainability related contents.

The sustainability data is presented in various sections of this report, and the key figures are summarised in conjunction with the "GRI content index" and "Key performance indicators".

PricewaterhouseCoopers Oy has provided limited assurance on the sustainability information disclosed in Metso's Annual Report 2018 as an independent third party. The scope of the assured information is indicated in the independent practitioner's assurance report on page 18 of this report.

All Annual Report sections are available in English and in Finnish. They are downloadable on our Annual Report website at www.metso.com/2018.

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About this section / Metso's Annual Report 2018 consists of four report sections. This is the GRI Supplement, including the independent practitioner's assurance report.

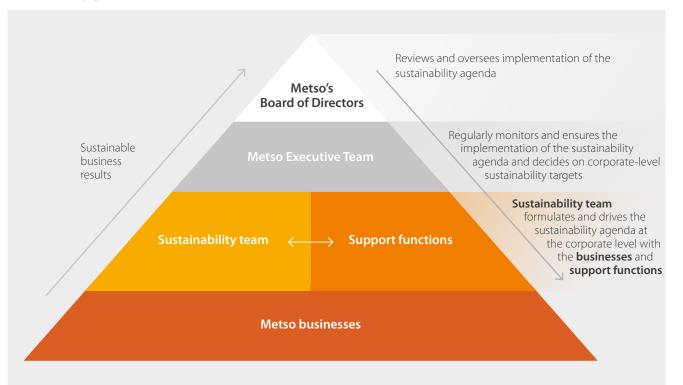
# Sustainability governance

Sustainability is fundamental to our business and everyday work at all levels of the organization.

Metso's Board of Directors oversees the effectiveness of Metso sustainability governance and the impact of the sustainability agenda. The Metso Executive Team acts as a sustainability committee that regularly follows and ensures the implementation of the sustainability agenda and makes decisions on corporate-level sustainability targets.

The sustainability team drives the sustainability agenda at the corporate level in cooperation with the businesses and corporate support functions. The sustainability team manages Metso's material sustainability issues, and cooperates in the development of sustainability practices and sustainability communications, and in the implementation of corporate policies. The team gives key input to sustainability-related training, risk management and external reporting in cooperation with different corporate functions and is also responsible for proactive management of key stakeholders' expectations.

#### Sustainability governance



# Metso's stakeholders

Continuous interaction with our stakeholders is a key aspect of Metso's approach to sustainability. Metso's stakeholders are entities or individuals that have an impact on our business, or are affected by our activities, products and services. The focus areas and the channels of communication vary according to the stakeholders' needs.

#### **Metso's stakeholders**

#### **Customers**

Our customer relationships are built on continuous interaction, extensive know-how and long-term commitment. Our ambition is to create mutual business success, be the best choice and a preferred partner in all that we do. More about customer engagement is available in the Business Overview and the non-financial information.

#### **Employees**

People are a high strategic priority. We consider our people and their knowledge, expertise and skills as one of our competitive advantages. We continuously develop our managers' leadership capabilities and promote the competence development of our employees.

More about employees is available in the Business Overview and the non-financial information.

#### **Suppliers and subcontractors**

We work closely with many of our suppliers and subcontractors. The cooperation is based on solid partnership and long-term collaboration. We have transparent supplier requirements and we encourage safe working practices. We conduct internal supplier sustainability audits and third-party supplier audits for higher risk suppliers. More about suppliers is available in the Business Overview and the non-financial information.

#### Shareholders and investors

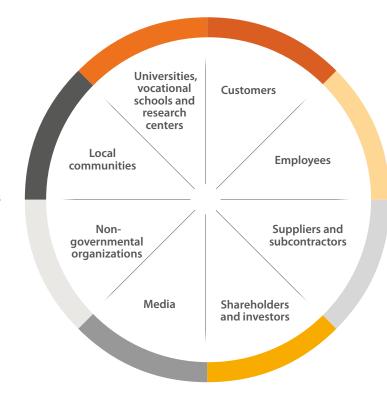
Metso is committed to long-term value creation for its shareholders. We have continued the development of sustainability communications for investors in different channels. We actively engage with our investors and shareholders at events, in meetings, calls and digital channels. More about investor dialogue in 2018 is available in the Financial Review.

#### Media

We provide clear and accurate information about Metso. We proactively and responsively communicate in many channels.

#### **Non-governmental organizations**

We have good cooperation with non-governmental organizations (NGOs). Our cooperation partners include e.g. John Nurminen Foundation, Plan India and SOS Children's Villages International.



#### **Local communities**

We are responsible corporate citizen and we work closely with the local communities around our operating sites. We create value by providing employment opportunities, and we support corporate social responsibility projects in our local communities.

#### Universities, vocational schools and research centers

We consider cooperation with universities and research institutes important and a crucial element in innovations. We arrange cooperation projects, school visits, apprenticeship training and internships and dissertation positions.

# Key performance indicators

### Location of operations (102-4)

#### 20 largest countries by personnel

|                | 2016  | 2017  | 2018  |
|----------------|-------|-------|-------|
| Finland        | 1,603 | 1,685 | 1,838 |
| United States  | 1,338 | 1,281 | 1,384 |
| India          | 777   | 859   | 1,268 |
| Brazil         | 1,214 | 1,166 | 1,185 |
| China          | 1,031 | 1,030 | 1,114 |
| Chile          | 694   | 1,011 | 1,100 |
| Sweden         | 729   | 721   | 784   |
| South Africa   | 757   | 733   | 733   |
| Australia      | 497   | 667   | 690   |
| France         | 451   | 417   | 410   |
| Germany        | 367   | 339   | 366   |
| Mexico         | 260   | 297   | 341   |
| Canada         | 271   | 282   | 290   |
| Peru           | 249   | 248   | 277   |
| Czech Republic | 244   | 267   | 272   |
| Russia         | 147   | 134   | 137   |
| Spain          | 127   | 133   | 136   |
| United Kingdom | 94    | 84    | 103   |
| South Korea    | 93    | 94    | 91    |
| Denmark        | 90    | 91    | 89    |

#### Information on employees and other workers (102-8)

| 2018                   | Female | Male   | Total  |
|------------------------|--------|--------|--------|
| By employment contract |        |        |        |
| Permanent              | 2,037  | 9,358  | 11,395 |
| Temporary              | 301    | 1,454  | 1,755  |
| By employment type     |        |        |        |
| Full-time              | 2,210  | 10,706 | 12,916 |
| Part-time              | 128    | 106    | 234    |
| Total                  | 2,338  | 10,812 | 13,150 |

| 2018                      | Permanent | Temporary | Total  |
|---------------------------|-----------|-----------|--------|
| By region                 |           |           |        |
| Europe                    | 4,204     | 208       | 4,412  |
| South and Central America | 2,261     | 645       | 2,906  |
| North America             | 1,647     | 27        | 1,674  |
| Asia Pacific              | 2,472     | 846       | 3,318  |
| Africa and Middle East    | 811       | 29        | 840    |
| Total                     | 11,395    | 1,755     | 13,150 |

#### **External initiatives (102-12)**

Metso joined supporters of the UN Global Compact in 2006. As a supporter, we are committed to annually communicating on the UN Global Compact website how we have advanced in the development of our activities in the defined areas. We are committed to complying with the UN Declaration of Human Rights and UN Guiding Principles on Human Rights. Metso also supports and operates according to the principles described in the OECD Guidelines for Multinational Enterprises and the International Labor Organization's (ILO) Declaration of Fundamental Principles and Rights at Work.

#### Membership in associations (102-13)

Metso is involved with various industry, trade and expert organizations.

On the national level in Finland, Metso is a member of the Federation of Finnish Technology Industries and the Confederation of Finnish Industries, and participates in issue-specific working groups related to energy, competitiveness, training and logistics.

Metso participates in the work of the International Chamber of Commerce (ICC) and is represented in its bodies and working groups focused on environment and energy. Metso's memberships in industrial organizations, associations and lobby organizations include:

- Federation of Finnish Technology Industries
- European Powder Metallurgy Association
- Finnish Business & Society Association
- Global Compact Network Nordic Council
- Finpro
- East Office of Finnish Industries
- International Chamber of Commerce
- Automobile and Touring Club of Finland
- Executives' Global Network Finland
- Confederation of Norwegian Enterprise (NHO)
- European Management Assistants
- Association of Finnish Safety Managers
- Federation of European Mineral Programs
- The Finnish Mining Association
- EIT Raw Materials
- The Finnish Quality Association
- Worldatwork Human Resources Association, U.S.
- Finnish-Swedish Chamber of Commerce, Sweden

#### **Collective bargaining agreements (102-41)**

Metso supports freedom of association and the right to collective bargaining for all our employees. 44% of Metso employees were covered by bargaining agreements in 2018. The percentage varied widely between regions; it was highest in Europe 84% and lowest in North America 2%.

#### GRI 201: ECONOMIC PERFORMANCE

#### Direct economic value generated and distributed (201-1)

| EUR million                                    | 2016  | 2017  | 2018  |
|--|-------|-------|-------|
| Customers: Sales and other income              | 2,586 | 2,699 | 3,173 |
| Suppliers: Operating costs                     | 1,430 | 1,630 | 1,859 |
| Employees: Wages and benefits                  | 610   | 606   | 638   |
| Public sector: Taxes                           | 58    | 82    | 92    |
| Creditors: Interest                            | 39    | 35    | 30    |
| Communities: Sponsorships and donations        | 0.79  | 1.15  | 0.55  |
| Shareholders: Payments to providers of capital | 157   | 157   | 157   |
| Economic value retained                        | 292   | 188   | 396   |

#### Income taxes\*, largest countries

| EUR million   | 2016 | 2017 | 2018 |
|---------------|------|------|------|
| United States | 18   | 20   | 19   |
| Sweden        | 2    | 2    | 13   |
| Finland       | 6    | 8    | 11   |
| France        | 0    | -1   | 9    |
| India         | 0    | 8    | 9    |
| Brazil        | 7    | 7    | 6    |
| Chile         | 7    | 8    | 6    |
| China         | 6    | 5    | 5    |
| Peru          | 5    | 3    | 5    |
| Mexico        | 4    | 2    | 3    |

\*presented on an accrual basis

#### GRI 204: PROCUREMENT PRACTICES

#### Proportion of spending on local suppliers (204-1)

|               | 2016 | 2017 | 2018 |
|---------------|------|------|------|
| United States | 60%  | 61%  | 48%  |
| Finland       | 57%  | 55%  | 55%  |
| Sweden        | 50%  | 50%  | 43%  |
| France        | 57%  | 59%  | 54%  |
| China         | 92%  | 92%  | 92%  |
| Brazil        | 90%  | 89%  | 91%  |
| India         | 82%  | 87%  | 87%  |

Defintion of 'local supplier': sourced from the same country as the plant location

Definition of 'significant location of operation': biggest countries for Metso procurement

#### GRI 205: ANTI-CORRUPTION

#### **Operations assessed for risks related to corruption (205-1)**

Fraud, misconduct and crime are relevant threats to Metso due to its global presence, various counterparties and high number of business transactions.

Risk management audits were conducted in six units in 2018, covering about 20% of the 25 units included in the program. This covers more than 80% of Metso's sales during the five-year period.

#### GRI 302: ENERGY

#### Energy consumption within the organization (302-1), TJ

|                                   | 2016  | 2017  | 2018  |
|-----------------------------------|-------|-------|-------|
| Direct energy consumption by fuel |       |       |       |
| Natural gas                       | 525   | 572   | 567   |
| Coal                              | 0     | 0     | 0     |
| Heavy fuel oil (HFO)              | 0     | 0     | 0     |
| Diesel                            | 19    | 18    | 21    |
| Liquefied petroleum gas (LPG)     | 26    | 28    | 36    |
| Indirect energy consumption       |       |       |       |
| Electricity                       | 729   | 756   | 775   |
| District heat                     | 75    | 62    | 75    |
| Steam                             | 52    | 47    | 47    |
| Total energy consumption          | 1,426 | 1,482 | 1,521 |

Cooling consumed and sold is included in electricity. The consumption figures are calculated based on invoicing. Standard conversion factors (SI) are used in the calculations. No fuel consumption from renewable sources in 2018. The figures for the years 2016-2017 have been restated based on our internal data validation review.

#### GRI 302: ENERGY

#### Reduction of energy consumption (302-4), TJ

| 2016 | 2017 | 2018 |
|------|------|------|
| 226  | 247  | 276  |

Reduction in energy consumption as a direct result of conservation and efficiency initiatives. Reduction in energy consumption includes electricity, heating, cooling, steam and fuel since baseline year 2010 The figures for the years 2016-2017 have been restated based on our internal data validation review.

#### GRI 303: WATER

#### Water withdrawal by source (303-1), 1,000 m<sup>3</sup>

|                                    | 2016  | 2017  | 2018  |
|------------------------------------|-------|-------|-------|
| Surface water                      | 950   | 950   | 1,010 |
| Groundwater                        | 60    | 64    | 60    |
| Rainwater                          | 0     | 0     | 0     |
| Municipal water or other utilities | 313   | 304   | 331   |
| Total                              | 1,323 | 1,319 | 1,401 |

Municipal water and other water utilities are reported by each unit based on invoicing.

Groundwater and rainwater are calculated by unit records and methodologies; some assumptions were also used.

#### GRI 305: EMISSIONS

#### Direct (Scope 1) greenhouse gas emissions (305-1), tCO<sub>2</sub>

|                   | 2016   | 2017   | 2018   |
|-------------------|--------|--------|--------|
| Scope 1 emissions | 32,533 | 35,161 | 35,639 |

Greenhouse gas emissions reporting covers only  $CO_2$ . Metso does not have any biogenic  $CO_2$  emissions in its operations.

Energy savings: Baseline year 2010 has been used to calculate the reduction in energy consumption.

The reported emissions are based on invoicing and are converted from MWh to CO<sub>2</sub> emissions.

We use standard conversion factors (SI).

Source for emission factors is IEA "CO2 Emissions from Fuel Combustion" 2016 edition.

The figures for the years 2016-2017 have been restated based on our internal data validation review.

#### Energy indirect (Scope 2) greenhouse gas emissions (305-2), tCO<sub>2</sub>

|                   | 2016   | 2017   | 2018    |
|-------------------|--------|--------|---------|
| Scope 2 emissions | 94,064 | 96,557 | 101,559 |

Greenhouse gas emissions reporting covers only CO<sub>2</sub>.

Energy savings: Baseline year 2010 has been used to calculate the reduction in energy consumption.

The eported emissions are based on invoicing and are converted from MWh to CO<sub>2</sub> emissions.

We use standard conversion factors (SI).

Source for emission factors is IEA "CO<sub>2</sub> Emissions from Fuel Combustion" 2016 edition.

The figures for the years 2016-2017 have been restated based on our internal data validation review.

#### Reductions in energy requirements of products and services (302-5)

| 2018      | Reduced fuel/energy<br>consumption | CO <sub>2</sub><br>Unit | emissions avoided<br>(tonnes) |
|-----------|------------------------------------|-------------------------|-------------------------------|
| Lokotrack | 30,506,000                         | liters of diesel oil    | 81,700                        |
| Vertimill | 1,482,000                          | MWh                     | 652,000                       |

#### Lokotrack:

Reductions in energy consumption for Lokotrack are measured in diesel fuel savings.

The fuel savings in new Lokotrack models were calculated by comparing fuel consumption to predecessor models. The fuel savings are achieved by engineered actions to reduce fuel consumption.

CO<sub>2</sub>-emission factor: 2.68 kg CO<sub>2</sub>-e/liter diesel

 $\label{eq:constraint} CO_2\mbox{-}emission factor source: www.gov.uk/government/publications/greenhouse-gas-reporting-conversion-factors-2016}$ 

#### Vertimill:

Reductions in energy consumption for Vertimill are measured in energy savings (MWh).

Metso Vertimill energy savings were calculated by comparing it to the traditional ball mill.

CO<sub>2</sub>-emission factor: 0,5925 kg CO<sub>2</sub>/kWh

CO<sub>2</sub>-emission factor source: carbonfund.org/how-we-calculate

#### GRI 305: EMISSIONS

#### Other indirect (Scope 3) greenhouse gas emissions (305-3), tCO<sub>2</sub>

|                                    | 2016    | 2017    | 2018    |
|------------------------------------|---------|---------|---------|
| Purchased goods and services       | 439,777 | 571,530 | 655,732 |
| Fuel- and energy-related emissions | 18,502  | 19,309  | 19,417  |
| Upstream transportation            | 100,390 | 139,327 | 161,629 |
| Business travel                    | 10,200  | 12,937  | 22,256  |
| Downstream transportation          | 48,336  | 67,083  | 77,821  |

Metso has conducted an analysis of all its Scope 3 emission categories. Based on that analysis, six emission categories were identified: purchased goods and services, fuel- and energy-related emissions, upstream transportation, business travel, and downstream transportation. For the sixth relevant category, use of sold products, no quantitative information is available.

Metso has assessed its indirect Scope 3 emissions based on the GHG Protocol's Corporate Value Chain Accounting and Reporting Standard. GHG emissions reporting covers only  $CO_2$ . Metso does not have any biogenic  $CO_2$  emissions in its operations.

The Scope 3 emissions of purchased goods and services cover direct spend accounts for approximately 70% of the total spend. The analysis is based on the monetary value of purchased goods and services by supplier type and on the environmentally extended input-output matrices from EXIOBASE.

Fuel- and energy-related Scope 3 emissions include emissions that are not included in Scope 1 or Scope 2 emissions (production of purchased fuels and energy: diesel, LPG, natural gas, electricity, steam, district heating). Coverage is 100%. The emission factor source is:

www.gov.uk/government/publications/greenhouse-gas-reporting-conversion-factors-2016

Upstream transportation emissions are based on the analysis of the monetary value of transportation services by transportation mode and country and on the environmentally extended input-output matrices from EXIOBASE. Coverage is 100%.

Metso currently monitors and reports Scope 3 emissions stemming from business travel in Europe, North America, South Africa, Australia, Brazil, India and China; these areas account for 83% of Metso's workforce.

Downstream transportation Scope 3 emissions are based on an estimate (according to which the downstream emission intensity is roughly the same as for upstream, i.e. downstream transportation emissions were extrapolated based on upstream transportation data).

#### Reduction of greenhouse gas emissions (305-5), tCO<sub>2</sub>

|                        | 2016   | 2017   | 2018   |
|------------------------|--------|--------|--------|
| Reduction of emissions | 18,997 | 20,522 | 23,344 |

The emissions reduction is calculated on the basis of the reduction in energy consumption since baseline year 2010, based on invoicing and conversion to  $CO_2$  emissions.

GHG emissions reporting covers only CO<sub>2</sub>. Metso does not have any biogenic CO<sub>2</sub> emissions in its operations. About energy savings: Baseline year 2010 has been used to calculate the reduction in energy consumption. The reported emissions are based on invoicing and are converted from MWh to CO<sub>2</sub> emissions. We use standard conversion factors (SI). Source for emission factors is IEA "CO<sub>2</sub> Emissions from Fuel Combustion" 2016 edition. The figures for the years 2016-2017 have been restated based on our internal data validation review.

#### GRI 306: EFFLUENTS AND WASTE

#### Waste by type and disposal method (306-2), T

|                 | 2016   | 2017   | 2018   |
|-----------------|--------|--------|--------|
| Hazardous       |        |        |        |
| Recycling       | 731    | 994    | 796    |
| Recovery        | 121    | 110    | 779    |
| Incineration    | 347    | 626    | 547    |
| Landfill        | 6,759  | 7,067  | 7,063  |
| On-site storage | 3      | 3      | 28     |
| Total           | 7,961  | 8,800  | 9,214  |
| Non-hazardous   |        |        |        |
| Recycling       | 15,432 | 37,487 | 43,197 |
| Composting      | 178    | 202    | 263    |
| Recovery        | 5,283  | 6,664  | 5,534  |
| Incineration    | 588    | 1,073  | 114    |
| Landfill        | 32,065 | 20,140 | 21,302 |
| Total           | 53,546 | 65,566 | 70,410 |

The waste disposal method is determined based on information provided by the waste disposal contractor.

Reuse is not significant in Metso's operations. The hazardous landfill waste includes sand from the foundries. It is handled appropriately at the landfill sites.

The figures for the years 2016-2017 have been restated based on our internal data validation review.

#### Significant spills (306-3)



#### GRI 401: EMPLOYMENT

#### New employee hires and employee turnover (401-1)

#### Employment 2018

| Category               | Indicator                 | Number of<br>new hires | % of total no.<br>of new hires | New hire rate<br>% |
|------------------------|---------------------------|------------------------|--------------------------------|--------------------|
| New hires by age group | <30                       | 836                    | 32%                            | 46%                |
|                        | 30–50                     | 1,535                  | 60%                            | 18%                |
|                        | > 50                      | 198                    | 8%                             | 7%                 |
| New hires by gender    | Female                    | 416                    | 16%                            | 18%                |
|                        | Male                      | 2,153                  | 84%                            | 20%                |
| New hires by region    | Europe                    | 586                    | 23%                            | 13%                |
|                        | South and Central America | 949                    | 37%                            | 33%                |
|                        | North America             | 275                    | 11%                            | 16%                |
|                        | Asia Pacific              | 669                    | 26%                            | 20%                |
|                        | Africa and Middle East    | 90                     | 3%                             | 11%                |
| Total new hires        | Total                     | 2,569                  | 100%                           | 20%                |

| Category             | Indicator                 | Number<br>of leavers | % of total no.<br>of leavers | Turnover rate<br>% |
|----------------------|---------------------------|----------------------|------------------------------|--------------------|
| Leavers by age group | <30                       | 285                  | 21%                          | 16%                |
|                      | 30–50                     | 836                  | 63%                          | 10%                |
|                      | > 50                      | 219                  | 16%                          | 7%                 |
| Leavers by gender    | Female                    | 188                  | 14%                          | 8%                 |
|                      | Male                      | 1,152                | 86%                          | 11%                |
| Leavers by region    | Europe                    | 326                  | 24%                          | 7%                 |
|                      | South and Central America | 432                  | 32%                          | 15%                |
|                      | North America             | 146                  | 11%                          | 9%                 |
|                      | Asia Pacific              | 382                  | 29%                          | 12%                |
|                      | Africa and Middle East    | 54                   | 4%                           | 6%                 |
| Total leavers        | Total                     | 1,340                | 100%                         | 10%                |

Total number and rate of new employee hires during the reporting period, by age group, gender and region. Total number and rate of employee turnover during the reporting period, by age group, gender and region.

#### GRI 402: LABOR/MANAGEMENT RELATIONS

#### Minimum notice periods regarding operational changes (402-1)

Notice periods and the time period for the consultation process related to operational changes varies by country and region.

Minimum notice periods are based on the local labor legislation of each country we operate in.

#### GRI 403: OCCUPATIONAL HEALTH AND SAFETY

#### Types of injury and rates of injury, occupational diseases, lost days and absenteeism, and number of work-related fatalities (403-2)

#### Own employees

|                 |   | 2016 | 2017 | 2018 |
|-----------------|---|------|------|------|
| Types of injury | Superficial injuries and open wounds    | 56%  | 58%  | 62%  |
|                 | Dislocations, sprains and strains       | 6%   | 8%   | 8%   |
|                 | Burns, corrosions, scalds and frostbite | 8%   | 5%   | 6%   |
|                 | Fractures                               | 5%   | 4%   | 7%   |
|                 | Concussions and internal injuries       | 1%   | 2%   | 2%   |
|                 | Traumatic amputations                   | 1%   | 0%   | 0%   |
|                 | Acute poisonings and infections         | 3%   | 3%   | 2%   |
|                 | Other specified types of injury         | 2%   | 1%   | 1%   |
|                 | Unspecified                             | 18%  | 19%  | 11%  |
|                 | Total                                   | 100% | 100% | 100% |
|                 |   |      |      |      |

|                                 |                           | 2016 | 2017 | 2018 |
|---------------------------------|---------------------------|------|------|------|
| Lost time incident<br>frequency |                           |      |      |      |
| By region                       | Europe                    | 3.1  | 3.3  | 3.2  |
|                                 | South and Central America | 3.4  | 2.1  | 2.2  |
|                                 | North America             | 2.1  | 1.0  | 2.3  |
|                                 | Asia Pacific              | 1.2  | 3.0  | 2.4  |
|                                 | Africa and Middle East    | 1.6  | 2.3  | 4.9  |
|                                 | Total                     | 2.5  | 2.6  | 2.8  |

Lost time incident frequency (LTIF) reflects the number of injuries resulting in an absence of at least one workday per million hours worked. LTIF is based on fatalities, lost time incidents resulting in absence of one to three calendar days, and lost time incidents resulting in absence of four or more calendar days absence. Not reported by gender because it is seen as not significant.

|                               |                           | 2016  | 2017  | 2018  |
|-------------------------------|---------------------------|-------|-------|-------|
| Risk observation<br>frequency | -                         |       | 700   |       |
| By region                     | Europe                    | 428   | 728   | 787   |
|                               | South and Central America | 1,609 | 1,356 | 1,320 |
|                               | North America             | 200   | 462   | 728   |
|                               | Asia Pacific              | 639   | 1,084 | 1,156 |
|                               | Africa and Middle East    | 558   | 805   | 942   |
|                               | Total                     | 696   | 914   | 998   |

Includes risk observations

|               |                           | 2016  | 2017  | 2018  |
|---------------|---------------------------|-------|-------|-------|
| Lost day rate |                           |       |       |       |
| By region     | Europe                    | 0.12% | 0.23% | 0.12% |
|               | South and Central America | 0.05% | 0.09% | 0.17% |
|               | North America             | 0.07% | 0.15% | 0.03% |
|               | Asia Pacific              | 0.12% | 0.21% | 0.18% |
|               | Africa and Middle East    | 0.03% | 0.02% | 0.15% |
|               | Total                     | 0.09% | 0.17% | 0.14% |

Days lost due to injuries as a percentage of total days scheduled to be worked by the workforce.

The impact of occupational accidents and diseases measured as absence from work. It is calculated by comparing the total number of lost days to the total number of hours scheduled to be worked by the workforce in the reporting period.

Some health and safety figures for the years 2016-2017 have been restated based on our internal data validation review.

According to ILO classification, % of total injuries.

|             |                           | 2016 | 2017 | 2018 |
|-------------|---------------------------|------|------|------|
| Injury rate |                           |      |      |      |
| By region   | Europe                    | 27.2 | 29.8 | 31.6 |
|             | South and Central America | 10.5 | 11.7 | 7.6  |
|             | North America             | 18.8 | 16.7 | 15.8 |
|             | Asia Pacific              | 10.9 | 14.5 | 15.0 |
|             | Africa and Middle East    | 7.1  | 16.3 | 27.0 |
|             | Total                     | 17.3 | 19.6 | 19.9 |

Includes lost time, restricted work, medical treatment and first-aid incidents.

|  |                           | 2016 | 2017 | 2018 |
|--|---------------------------|------|------|------|
| Total recordable<br>incident frequency |                           |      |      |      |
| By region                              | Europe                    | 7.4  | 9.9  | 9.5  |
|  | South and Central America | 6.7  | 5.0  | 3.9  |
|  | North America             | 7.9  | 5.4  | 7.1  |
|  | Asia Pacific              | 4.3  | 7.1  | 5.1  |
|  | Africa and Middle East    | 3.8  | 5.8  | 8.6  |
|  | Total                     | 6.4  | 7.3  | 6.8  |

Includes lost time, restricted work, and medical treatment incidents.

#### Non-metso employees - contractors and supervised workers

|               |                           | 2016 | 2017 | 2018 |
|---------------|---------------------------|------|------|------|
| Absentee rate |                           |      |      |      |
| By region     | Europe                    | 3.9% | 4.1% | 3.8% |
|               | South and Central America | 1.6% | 2.0% | 2.1% |
|               | North America             | 1.4% | 1.6% | 1.3% |
|               | Asia Pacific              | 1.1% | 1.2% | 1.4% |
|               | Africa and Middle East    | 2.5% | 1.7% | 1.2% |
|               | Total                     | 2.3% | 2.5% | 2.3% |

Absentee days lost as a percentage of total number of days scheduled to be worked by the workforce.

Includes absences arising from all types of inability to work, not just as the result of a work-related injury or disease. Excludes permitted absences, such as holidays, study, maternity or paternity leave, and compassionate leave.

Refers to actual absentee days lost expressed as a percentage of total number of days scheduled to be worked by the workforce for the same period.

|            | 2016 | 2017 | 2018 |
|------------|------|------|------|
| Fatalities | 0    | 0    | 1    |

|                      |   | 2010 | 2017 | 2010 |
|----------------------|---|------|------|------|
| Types of injury      | Superficial injuries and open wounds    | 57%  | 50%  | 64%  |
|                      | Dislocations, sprains and strains       | 3%   | 3%   | 6%   |
|                      | Burns, corrosions, scalds and frostbite | 6%   | 5%   | 5%   |
|                      | Fractures                               | 3%   | 12%  | 8%   |
|                      | Concussions and internal injuries       | 2%   | 7%   | 2%   |
|                      | Traumatic amputations                   | 0%   | 0%   | 0%   |
|                      | Acute poisonings and infections         | 2%   | 1%   | 0%   |
|                      | Other specified types of injury         | 2%   | 5%   | 0%   |
|                      | Unspecified                             | 26%  | 18%  | 14%  |
|                      | Total                                   | 100% | 100% | 100% |
| According to ILO cla | assification, % of total injuries.      |      |      |      |
|                      |   | 2016 | 2017 | 2018 |
| Injury rate          |   |      |      |      |
| By region            | Europe                                  | 79.0 | 78.7 | 82.3 |
|                      | South and Central America               | 6.3  | 9.4  | 26.7 |
|                      | North America                           | 16.8 | 47.6 | 13.9 |
|                      | Asia Pacific                            | 18.4 | 17.1 | 17.0 |
|                      | Africa and Middle East                  | 37.0 | 26.1 | 17.6 |
|                      | Total                                   | 21.9 | 25.1 | 28.7 |
|                      |   |      |      |      |

2016

2017

2018

Includes lost time, restricted work, medical treatment and first-aid incidents.

|                                 |                           | 2016 | 2017 | 2018 |
|---------------------------------|---------------------------|------|------|------|
| Lost time incident<br>frequency | -                         |      |      |      |
| By region                       | Europe                    | 12.2 | 22.8 | 12.4 |
|                                 | South and Central America | 1.0  | 2.8  | 4.7  |
|                                 | North America             | 0.0  | 11.9 | 0.0  |
|                                 | Asia Pacific              | 2.3  | 3.7  | 2.2  |
|                                 | Africa and Middle East    | 0.0  | 0.0  | 0.0  |
|                                 | Total                     | 2.8  | 6.4  | 4.1  |

Lost time incident frequency (LTIF) reflects the number of injuries resulting in an absence of at least one workday per million hours worked.

|            | 2016 | 2017 | 2018 |
|------------|------|------|------|
| Fatalities | 0    | 0    | 0    |

Metso's occupational safety data is collected from all locations worldwide, and it covers all Metso operations.

New acquired operations are integrated into Metso's reporting within a year of the date acquired.

Injury rate, TRIF, LTIF and ROF for Metso employees are calculated based on estimated hours worked.

LTIF for non-Metso employees is calculated based on monitored hours worked.

These frequencies are calculated per million hours worked.

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Some health and safety figures for the years 2016-2017 have been restated based on our internal data validation review.

#### GRI 405: DIVERSITY AND EQUAL OPPORTUNITY

#### Diversity of governance bodies and employees (405-1)

#### Diversity of governance bodies

|                    | Indicator    | 2016 | 2017 | 2018 |
|--------------------|--------------|------|------|------|
| Board of Directors | By gender    |      |      |      |
|                    | Female       | 25%  | 29%  | 25%  |
|                    | Male         | 75%  | 71%  | 75%  |
|                    | By age group |      |      |      |
|                    | <30          | 0%   | 0%   | 0%   |
|                    | 30-50        | 12%  | 14%  | 12%  |
|                    | > 50         | 88%  | 86%  | 88%  |
| Executive Team     | By gender    |      |      |      |
|                    | Female       | 22%  | 29%  | 20%  |
|                    | Male         | 78%  | 71%  | 80%  |
|                    | By age group |      |      |      |
|                    | <30          | 0%   | 0%   | 0%   |
|                    | 30-50        | 44%  | 29%  | 40%  |
|                    | > 50         | 56%  | 71%  | 60%  |

#### Diversity of employees

|                   | Indicator    | 2018         |             |
|-------------------|--------------|--------------|-------------|
| Employee category |              | White-collar | Blue-collar |
|                   | By gender    |              |             |
|                   | Female       | 16%          | 2%          |
|                   | Male         | 46%          | 36%         |
|                   | By age group |              |             |
|                   | <30          | 8%           | 6%          |
|                   | 30–50        | 40%          | 24%         |
|                   | > 50         | 14%          | 8%          |
|                   | Total        | 62%          | 38%         |

#### GRI 406: NON-DISCRIMINATION

#### Incidents of discrimination and corrective actions taken (406-1)

There were no incidents of discrimination reported in 2018.

#### GRI 412: HUMAN RIGHTS ASSESSMENT

#### Employee training on human rights policies or procedures (412-2)

|   | 2016  | 2017   | 2018 |
|---|-------|--------|------|
| Total number of hours devoted to training on human<br>rights policies or procedures | n/a   | 11,152 | 410  |
|   | 6 H H |        |      |

Metso has a biennial Code of Conduct training that is mandatory for all employees. Human rights is and important part of the training. In 2017, 99.8 percent of Metso employees have taken the Code of Conduct training.

The next biennial Code of Conduct training will be organized in 2019.

In addtion, all new employees are requested to take the Code of Conduct training.

#### METSO INDICATORS

#### Metso indicator: Supplier sustainability audits

|  | 2016 | 2017 | 2018 |
|--|------|------|------|
| Number of supplier sustainability audits | 15   | 58   | 99   |

In addition to third-party supplier sustainability audits (16), Metso also conducted 83 internal supplier sustainability audits in 2018.

#### Metso indicator: Sustainability targets set in R&D projects

|  | 2016 | 2017 | 2018 |
|--|------|------|------|
| R&D projects with sustainability targets | 83%  | 84%  | 86%  |

Metso has R&D sustainability metrics for R&D projects.

Metso's R&D projects set sustainability targets concerning environmental efficiency and/or product safety innovation.

All active projects and projects closed in 2016–2018 are included.

#### **Metso indicator: Community engagement**

|  | 2018    |
|--|---------|
| Support for non-profit organizations (EUR) | 547,469 |
| Science, research and education            | 60.4%   |
| Environmental protection and conservation  | 3.0%    |
| Health and social programs                 | 32.4%   |
| Universities or foundations                | 1.4%    |
| Natural disasters                          | 0.5%    |
| Other                                      | 2.2%    |

# **GRI** Content Index

### General Disclosures

#### 1. Organizational profile

#### Abbreviations

BO Business Overview FR Financial Review CG Corporate Governance GRI GRI Supplement

#### Abbreviations

**UNGC** United Nations Global Compact **SDG** Sustainable Development Goals **KPI** Key performance indicators section

| Disclosure number | Disclosure title   | Page number  | Additional information   | Cross-reference:<br>UNGC<br>SDG |
|-------------------|--|--|--|---------------------------------|
|                   |  | Page number  |  | 500                             |
| 102-1             | Name of the organization                                     | 0.0000.00.0.7  | Metso Corporation.   |                                 |
| 102-2             | Activities, brands, products, and services                   | Our year 2018, BO, p. 3–7  |  |                                 |
| 102-3             | Location of headquarters                                     |  | Helsinki, Finland.   |                                 |
| 102-4             | Location of operations                                       | Our year 2018, BO, p. 4<br>FR, p. 66<br>Key performance indicators, GRI, p. 4              |  |                                 |
| 102-5             | Ownership and legal form                                     |  | Metso Corporation is a public company and its shares are listed on the Nasdaq Helsinki.  |                                 |
| 102-6             | Markets served   | Our year 2018, BO, p. 3–4<br>Metso strategy, BO, p. 20–21                                  |  |                                 |
| 102-7             | Scale of the organization                                    | Our year 2018, BO, p. 3–4<br>Value creation, BO, p. 14<br>Metso strategy, BO, 20–21        |  |                                 |
| 102-8             | Information on employees and other workers                   | Key performance indicators section, GRI, p. 4  | The share of the organization's activities performed<br>by workers who are not Metso employees is not<br>significant. Metso did not have any significant variations<br>in employment numbers during the reporting period.<br>Employee data has been compiled from Metso's global HR<br>information system. | UNGC Principle 6<br>SDG 8       |
| 102-9             | Supply chain   | Value creation, BO, p. 14<br>Responsible Procurement, BO, p. 32                            |  |                                 |
| 102-10            | Significant changes to the organization and its supply chain | Highlights of 2018, BO, p. 7   |  |                                 |
| 102-11            | Precautionary principle or approach                          | Risk and risk mangagement, BO, p. 41–44  |  |                                 |
| 102-12            | External initiatives   | External initiatives, GRI, p. 4  |  |                                 |
| 102-13            | Membership in associations                                   | Membership in associations, GRI, p. 4  |  |                                 |
| 2. Strategy       |  |  |  |                                 |
| Disclosure number | Disclosure title   |  | Additional information   | Cross-reference:<br>UNGC<br>SDG |
|                   |  | Page number  |  | טענ                             |
| 102-14            | Statement from senior decision-maker                         | CEO on sustainability, BO, p. 5–6  |  |                                 |
| 102-15            | Key impacts, risks, and opportunities                        | Value creation, BO, p. 14<br>Megatrends, BO, p. 15–16<br>Non-financial statement, FR, p.10 |  |                                 |

| 3. Ethics and integ | 3. Ethics and integrity                               |   |                        |                                 |  |  |
|---------------------|---|---|------------------------|---------------------------------|--|--|
| Disclosure number   | Disclosure title                                      | Page number   | Additional information | Cross-reference:<br>UNGC<br>SDG |  |  |
| 102-16              | Values, principles, standards, and norms of behaviour | Responsible and trusted partner, Code of Conduct, BO, p. 28 | 8                      | UNGC Principle 10<br>SDG 16     |  |  |
| 102-17              | Mechanisms for advice and concerns about ethics       | CG, p. 11   |                        | UNGC Principle 10<br>SDG 16     |  |  |

#### 4. Governance

| Disclosure number | Disclosure title     | Page number | Additional information | Cross-reference:<br>UNGC<br>SDG |
|-------------------|----------------------|-------------|------------------------|---------------------------------|
| 102-18            | Governance structure | CG, p. 3    |                        |                                 |

#### 5. Stakeholder engagement

| Disclosure number | Disclosure title                       | Page number  | Additional information | Cross-reference:<br>UNGC<br>SDG |
|-------------------|--|--|------------------------|---------------------------------|
| 102-40            | List of stakeholder groups             | Metso's stakeholders, GRI, p. 3  |                        |                                 |
| 102-41            | Collective bargaining agreements       | Key performance indicators section, GRI, p. 4  |                        |                                 |
| 102-42            | Identifying and selecting stakeholders | Aligning sustainability with business strategy, BO, p. 13<br>Stakeholder engagement, GRI, p. 3 |                        |                                 |
| 102-43            | Approach to stakeholder engagement     | Aligning sustainability with business strategy, BO, p. 13<br>Stakeholder engagement, GRI, p. 3 |                        |                                 |
| 102-44            | Key topics and concerns raised         | Aligning sustainability with business strategy, BO, p. 13<br>Stakeholder engagement, GRI, p. 3 |                        |                                 |

#### 6. Reporting practice

|                   |  |  |   | Cross-reference:<br>UNGC |
|-------------------|--|--|---|--------------------------|
| Disclosure number | Disclosure title   | Page number  | Additional information  | SDG                      |
| 102-45            | Entities included in the consolidated financial statements | FR, p. 66  | All Group companies are included in the reporting.  |                          |
| 102-46            | Defining report content and topic boundaries               | About this GRI Supplement, GRI, p. ii                                    |   |                          |
| 102-47            | List of material topics                                    | Aligning sustainability with business strategy, BO, p. 13                |   |                          |
| 102-48            | Restatements of information                                |  | Some HSE figures for the years 2016-2017 have been restated based on our internal data validation review. |                          |
| 102-49            | Changes in reporting                                       |  | No changes.   |                          |
| 102-50            | Reporting period   |  | January 1, 2018 – December 31, 2018   |                          |
| 102-51            | Date of most recent report                                 |  | Metso's Sustainability Supplement 2017 was published in<br>March 2018.                                    |                          |
| 102-52            | Reporting cycle  |  | Annual.   |                          |
| 102-53            | Contact point for questions regarding the report           |  | kaisa.jungman@metso.com<br>harald.huppe@metso.com<br>tanja.makinen@metso.com                              |                          |
| 102-54            | Claims of reporting in accordance with the GRI Standards   | About this GRI Supplement, GRI, p. ii                                    | This report has been prepared in accordance with the GRI<br>Standards: Core option.                       |                          |
| 102-55            | GRI Content Index  | GRI Content Index, GRI, p. 12  |   |                          |
| 102-56            | External assurance   | About this GRI Supplement, GRI, p. ii<br>Assurance Statement, GRI, p. 18 | This report has been externally assured by PwC.   |                          |

## Topic-specific Disclosures

#### **GRI 200: Economic Standard Series**

| GRI Material Topic                     | Disclosure number | Disclosure title                                    | Page number                           | Omission/Additional information | Cross-reference:<br>UNGC<br>SDG |
|--|-------------------|---|---------------------------------------|---------------------------------|---------------------------------|
| GRI 201: Economic<br>Performance 2016  | 201-1             | Direct economic value generated and distributed     |                                       |                                 | SDG 2, 5, 7, 8, 9               |
| GRI 204: Procurement<br>Practices 2016 | 204-1             | Proportion of spending on local suppliers           | Key performance indicators, GRI, p. 5 |                                 | SDG 12                          |
| GRI 205: Anti-corruption<br>2016       | 205-1             | Operations assessed for risks related to corruption | Key performance indicators, GRI, p. 5 |                                 | UNGC Principle 10<br>SDG 16     |

#### **GRI 300 Environmental Standard Series**

| GRI Material Topic                   | Disclosure number | Disclosure title   | Page number   | Omission/Additional information  | Cross-reference:<br>UNGC<br>SDG           |
|--------------------------------------|-------------------|--|---|--|---|
| GRI 302: Energy 2016                 | 302-1             | Energy consumption within the organization                 | Responsible and trusted partner, Environmental<br>efficiency of our own operations, BO, p. 30–31<br>Key performance indicators, GRI, p. 5 | Metso does not collect cooling data<br>separately. Cooling is included in the electricity<br>consumption figures.  | UNGC Principle 7<br>SDG 7, 8, 12, 13      |
|                                      | 302-4             | Reduction of energy consumption                            | Responsible and trusted partner, Environmental<br>efficiency of our own operations, BO, p. 30–31<br>Key performance indicators, GRI, p. 6 |  | UNGC Principles 7, 9<br>SDG 7, 8, 12, 13  |
|                                      | 302-5             | Reductions in energy requirements of products and services | Sustainable productivity for customer success, BO, p.<br>35–40<br>Lokotrack, Vertimill, GRI, p. 6   | Metso reports improvements in fuel and energy<br>consumption compared to previous models for<br>two product lines. | UNGC Principles 7, 9<br>SDG 8, 12, 13     |
| GRI 303: Water 2016                  | 303-1             | Water withdrawal by source                                 | Responsible and trusted partner, Environmental<br>efficiency of our own operations, BO, p. 30–31<br>Key performance indicators, GRI, p. 6 |  | UNGC Principles 7, 9<br>SDG 6             |
| GRI 305: Emissions 2016              | 305-1             | Direct (Scope 1) GHG emissions                             | Responsible and trusted partner, Environmental<br>efficiency of our own operations, BO, p. 30–31<br>Key performance indicators, GRI, p. 6 |  | UNGC Principle 7<br>SDG 3, 12, 13, 14, 15 |
|                                      | 305-2             | Energy indirect (Scope 2) GHG emissions                    | Responsible and trusted partner, Environmental<br>efficiency of our own operations, BO, p. 30–31<br>Key performance indicators, GRI, p. 6 |  | UNGC Principle 7<br>SDG 3, 12, 13, 14, 15 |
|                                      | 305-3             | Other indirect (Scope 3) GHG emissions                     | Responsible and trusted partner, Environmental<br>efficiency of our own operations, BO, p. 30–31<br>Key performance indicators, GRI, p. 7 |  | UNGC Principle 7<br>SDG 3, 12, 13, 14, 15 |
|                                      | 305-5             | Reduction of GHG emissions                                 | Responsible and trusted partner, Environmental<br>efficiency of our own operations, BO, p. 30–31<br>Key performance indicators, GRI, p. 7 |  | UNGC Principles 7, 9<br>SDG 13, 14, 15    |
| GRI 306: Effluents and<br>Waste 2016 | 306-2             | Waste by type and disposal method                          | Responsible and trusted partner, Environmental<br>efficiency of our own operations, BO, p. 30–31<br>Key performance indicators, GRI, p. 7 |  | UNGC Principle 7<br>SDG 3, 6, 12          |
|                                      | 306-3             | Significant spills   | Key performance indicators, GRI, p. 7   | No significant spills during the 2018 reporting period.  | UNGC Principle 7<br>SDG 3, 6, 12, 14, 15  |

| GRI Material Topic                               | Disclosure number | Disclosure title   | Page number  | Omission/Additional information   | Cross-reference:<br>UNGC<br>SDG          |
|--|-------------------|--|--|---|--|
| GRI 401: Employment<br>2016                      | 401-1             | New employee hires and employee turnover   | Key performance indicators, GRI, p. 8  |   | UNGC Principles 3, 6<br>SDG 5, 8         |
| GRI 402: Labor/<br>Management Relations<br>2016  | 402-1             | Minimum notice periods regarding operational changes   | Key performance indicators, GRI, p. 8  |   | UNGC Principles 3, 6<br>SDG 8            |
| GRI 403: Occupational<br>Health and Safety 2016  | 403-2             | Types of injury and rates of injury, occupational<br>diseases, lost days and absenteeism, and number<br>of work-related fatalities | Responsible and trusted partner: Safe working<br>environment, BO, p. 29–30<br>Key performance indicators, GRI, p. 9–10         | Not reported by gender because it is not seen<br>as significant. ODR not reported for Metso<br>employees. | UNGC Principle 6<br>SDG 3, 8             |
| GRI 404: Training and<br>Education 2016          | 404-3             | Percentage of employees receiving regular performance and career development reviews   | Responsible and trusted partner: Leadership, BO, p 33–34   | Not reported by gender or employee category.  | UNGC Principle 6<br>SDG 5, 8             |
| GRI 405: Diversity and<br>Equal Opportunity 2016 | 405-1             | Diversity of governance bodies and employees   | Key performance indicators, GRI, p. 11   |   | UNGC Principle 6<br>SDG 5, 8             |
| GRI 406:<br>Non-discrimination 2016              | 406-1             | Incidents of discrimination and corrective actions taken   | Key performance indicators, GRI, p. 11   |   | UNGC Principles 1,<br>2 , 6<br>SDG 5, 16 |
| GRI 412: Human Rights<br>Assessment              | 412-2             | Employee training on human rights policies or procedures   | Responsible and trusted partner: Human rights along<br>the value chain, BO, p. 28–29<br>Key performance indicators, GRI, p. 11 |   | UNGC Principle 1                         |

| Metso topics  |   |  |                                 |
|---|---|--|---------------------------------|
| Material Topic  | Disclosure title  | Page number                            | Cross-reference:<br>UNGC<br>SDG |
| Metso topic: Sustainability targets set in R&D projects | Percentage of R&D projects that include a sustainability target | Key performance indicators, GRI, p. 11 |                                 |
| Metso topic: Supplier sustainability audits             | Number of supplier sustainability audits                        | Key performance indicators, GRI, p. 11 |                                 |
| Metso topic: Community engagement                       | Support for non-profit organization (EUR)                       | Key performance indicators, GRI, p. 11 |                                 |

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### Management Approach Disclosures

#### **Management Approach Disclosure**

| Economic  |   |
|---|---|
|   | Description/Reference   |
| GRI Material Topic  | GRI 201: Economic performance 2016, GRI 204: Procurement Practices 2016, GRI 205: Anti-corruption 2016  |
| Key topics for our management approach                                      | Value creation, Sustainable productivity, R&D, innovation, Customer engagement, Responsible business practices, Responsible procurement   |
| Targets   | Responsible procurement, BO, p. 32  |
| Policies, processes, management model                                       | Metso Code of Conduct, Sustainability criteria for suppliers, Anti-corruption Policy, Misconduct Policy, Intellectual Property Policy, Brand Policy   |
| Monitoring the effectiveness of our approach – Specific actions and results | Responsible procurement, BO, p. 32<br>Stakeholder engagement, GRI, p. 3<br>Sustainable productivity, BO, p. 35–40   |
| Disclosures   | 201-1, 204-2, Metso indicator: Supplier sustainability audits; Metso indicator: Sustainability targets set in R&D projects  |
| Topic boundary  | External impacts within our value chain, Metso indicator. Internal and external impacts within our value chain<br>Relevant entities: customers, communities, authorities, suppliers and NGOs. |

| Environmental   |   |
|---|---|
|   | Description/Reference   |
| GRI Material Topic  | GRI 302: Energy 2016, GRI 303: Water 2016, GRI 305: Emissions 2016, GRI 306: Effluents and Waste 2016   |
| Key topics for our management approach                                      | Environmental efficiency of Metso's operations  |
| Targets   | Energy savings and CO <sub>2</sub> emission reductions; reductions in water use; reductions in amount of waste to landfill.<br>Environmental efficiency of Metso's operations, BO, p. 30–31 |
| Policies, processes, management model                                       | HSE Management, HSE Policy, Environmental efficiency of Metso's operations, BO, p. 30–31  |
| Monitoring the effectiveness of our approach – Specific actions and results | Environmental efficiency of Metso's operations, BO, p. 30–31<br>Sustainable productivity, BO, p. 35–40  |
| Disclosures   | 302-1, 302-4, 302-5, 303-1, 305-1, 305-2, 305-3, 305-5, 306-2, 306-3  |
| Topic boundary  | Internal impacts in our own operations. 302-5, 305-3, external impacts within our value chain.<br>Relevant entities: customers, communities, authorities, suppliers and NGOs                |

| Labor practices and decent work   |  |
|---|--|
|   | Description/Reference  |
| GRI Material Topic  | GRI 401: Employment 2016, GRI 402: Labor/Management Relations 2016, GRI 403: Occupational Health and Safety 2016, GRI 404: Training and Education 2016, GRI 405: Diversity and Equal Opportunity 2016, GRI 412: Human Rights Assessment 2016 |
| Key topics for our management approach                                      | Metso Code of Conduct, Human Rights in the value chain, Safe working environment, Responsible procurement  |
| Targets   | Safe working environment, BO, p. 29–30; Leadership, BO, p. 33–34; Responsible procurement, BO, p. 32   |
| Policies, processes, management model                                       | Code of Conduct, BO, p. 28; Human Rights in the value chain, BO, p. 28–29; Non-financial statement, p. 9; Metso Code of Conduct, HSE Policy, HSE Management, Sustainability criteria for suppliers   |
| Monitoring the effectiveness of our approach – Specific actions and results | Leadership, BO, p. 33–34 and key performance indicators, GRI, p. 8–11  |
| Disclosures   | 401-1, 402-1, 403-2, 404-3, 405-1, 412-2, Metso indicator: Supplier sustainability audits  |
| Topic boundary  | Internal impacts<br>Relevant external entities: suppliers, contractors, communities, government, NGOs and customers.   |

#### Human rights

|   | Description/Reference  |
|---|--|
| GRI Material Topic  | GRI 406: Non-discrimination 2016, GRI 412: Human Rights Assessment 2016  |
| Key topics for our management approach                                      | Metso Code of Conduct, Human rights in the value chain, Responsible procurement  |
| Targets   | Human rights in the value chain, BO, p. 28–29; Responsible procurement, BO, p. 32  |
| Policies, processes, management model                                       | Code of Conduct, BO, p. 28; Human Rights in the value chain, BO, p. 28–29; Non-financial statement, FR, p. 9, Sustainability criteria for<br>suppliers |
| Monitoring the effectiveness of our approach – Specific actions and results | GRI content index, GRI, p. 11 (406-1)  |
| Disclosures   | 412-2  |
| Topic boundary  | Internal impacts within our operations<br>Relevant external entities: suppliers, contractors, communities, government and NGOs.                        |

#### Society

|   | Description/Reference   |
|---|---|
| GRI Material Topic  | GRI 205: Anti-corruption 2016   |
| Key topics for our management approach                                      | Metso Code of Conduct, Anti-corruption  |
| Targets   | Code of Conduct, BO, p. 28; Human rights in the value chain, BO, p. 28–29; Leadership, BO, p. 33–34 |
| Policies, processes, management model                                       | Code of Conduct, Anti-corruption Policy, Metso Code of Conduct                                      |
| Monitoring the effectiveness of our approach – Specific actions and results | Key performance indicators, GRI, p. 5 (205-1)   |
| Disclosures   | 205-1, Metso indicator: Supplier sustainability audits  |
| Topic boundary  | Internal impacts within our operations  |
|   | Relevant external entities: communities, employees and government.                                  |

| Sustainable productivity  |  |
|---|--|
| Reference   | Description/Reference  |
| GRI Material Topic  | Marketing and Labeling   |
| Key topics for our management approach                                      | Sustainable productivity, BO, p. 35–40; Customer engagement, BO, p. 35   |
| Targets   | Sustainable productivity, BO, p. 35–40, Customer engagement, BO, p. 35   |
| Policies, processes, management model                                       | Code of Conduct, BO p. 28; Metso Code of Conduct, HSE Policy, HSE Management                                     |
| Monitoring the effectiveness of our approach – Specific actions and results | All new R&D projects have to set environmental efficiency and product safety innovation targets (if applicable). |
| Disclosures   | Metso indicator: Sustainability targets set in R&D projects  |
| Topic boundary  | External impacts within our value chain.<br>Relevant external entities: customers, suppliers.                    |

# Independent practitioner's assurance report

#### To the Management of Metso Corporation

We have been engaged by the Management of Metso Corporation (hereinafter also the Company) to perform a limited assurance engagement on selected sustainability disclosures for the reporting period 1 January to 31 December 2018, disclosed in the "Business Overview" and "GRI Supplement" sections of Metso's Annual Report 2018. In terms of the Company's GRI Standards reporting and GRI Standards Content Index, the scope of the assurance has covered economic, social and environmental sustainability disclosures listed within the Topic-Specific Disclosures as well as General Disclosures 102-8 and 102-41 (hereinafter Sustainability Information).

#### Management's responsibility

The Management of Metso Corporation is responsible for preparing the Sustainability Information in accordance with the Reporting criteria as set out in the Company's reporting instructions and the GRI Sustainability Reporting Standards of the Global Reporting Initiative. The Management of Metso Corporation is also responsible for such internal control as the management determines is necessary to enable the preparation of the Sustainability Information that is free from material misstatement, whether due to fraud or error.

#### Practitioner's independence and quality control

We have complied with the independence and other ethical requirements of the Code of Ethics for Professional Accountants issued by the International Ethics Standards Board for Accountants, which is founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behaviour.

PricewaterhouseCoopers Oy applies International Standard on Quality Control 1 and accordingly maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

#### **Practitioner's responsibility**

Our responsibility is to express a limited assurance conclusion on the Sustainability Information based on the procedures we have performed and the evidence we have obtained. Our assurance report has been prepared in accordance with the terms of our engagement. We do not accept, or assume responsibility to anyone else, except to Metso Corporation for our work, for this report, or for the conclusions that we have reached.

We conducted our limited assurance engagement in accordance with the International Standard on Assurance Engagements (ISAE) 3000 "Assurance Engagements Other than Audits or Reviews of Historical Financial Information". That standard requires that we plan and perform the engagement to obtain limited assurance about whether the Sustainability Information is free from material misstatement.

In a limited assurance engagement the evidence-gathering procedures are more limited than for a reasonable assurance engagement, and therefore less assurance is obtained than in a reasonable assurance engagement. An assurance engagement involves performing procedures to obtain evidence about the amounts and other disclosures in the Sustainability Information. The procedures selected depend on the practitioner's judgement, including an assessment of the risks of material misstatement of the Sustainability Information.

Our work consisted of, amongst others, the following procedures:

- Interviewing senior management of the Company.
- Visiting the Company's Head Office as well as two sites in Finland and Sweden.
- Conducting one video interview with one site in China.
- Interviewing employees responsible for collecting and reporting the Sustainability Information at the Group level and at the site level where our site visits and video interview were conducted.
- Assessing how Group employees apply the Company's reporting instructions and procedures.
- Testing the accuracy and completeness of the information from original documents and systems on a sample basis.
- Testing the consolidation of information and performing recalculations on a sample basis.

#### Limited assurance conclusion

Based on the procedures we have performed and the evidence we have obtained, nothing has come to our attention that causes us to believe that Metso Corporation's Sustainability Information for the reporting period ended 31 December 2018 is not properly prepared, in all material respects, in accordance with the Reporting criteria.

When reading our assurance report, the inherent limitations to the accuracy and completeness of sustainability information should be taken into consideration.

Helsinki, 1 March 2019

#### PricewaterhouseCoopers Oy

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