

Metso

Asset optimization and connected services

Performance Centers



Services

Empower your operations, elevate your efficiency: Unleash potential with remote support and optimization from our Performance Centers — where expertise meets innovation!

Take control of your site with remote support and optimization. We can support you in various ways to improve equipment efficiency, stability, and reliability.



Benefits

- Advanced digital solutions and specialized engineers analyzing data and preventing asset failures
- Reduced downtime with fast remote access to our global network of experts in case of unexpected breakdowns
- Optimized service planning
- Increased safety
- Reduced costs
- Improved sustainability

Mining continues to be more remote and complex than ever. However, this is no excuse for a lack of responsiveness. When things go wrong, the consequences can add up quickly. This highlights the need for timely and accurate service, to stay ahead of problems and prevent them before they occur.

This is the benefit at the heart of our state-of-the-art, Metso Performance Centers. With our proactive services, you'll be ready for what comes next.

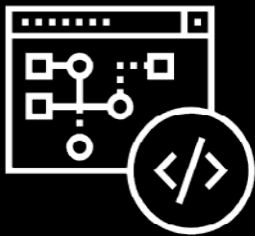
With a team of equipment, process, and technology experts, Metso Performance Centers provide:

- State-of-the-art facilities custom-built for collaboration
- The highest level of cybersecurity
- Holistic services for both Metso and non-Metso equipment
- Complement and amplify the performance of other Metso services and products

How it all comes together

Interdisciplinary experts for faster and more effective service delivery

Tier 1 support



Local support & field services

Connected equipment for optimized Life Cycle Services

Technical support teams and field service engineers close to our customers are available to resolve your issues and to deliver on-site services if required.

Tier 2 support



Performance centers

Measure, monitor, analyze critical data and KPI's

Equipment, process, and technology engineers monitor your real-time data. They identify trends, derive insights, and alert the team when issues arise. At that time, they can provide immediate remote assistance for speedy problem analysis and resolution.

Tier 3 support

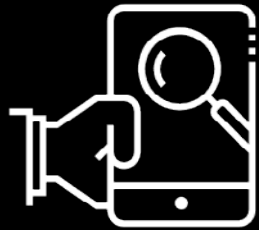


Global network

Building smart equipment and benchmark from our growing global connected installed base

Our global network of reliability engineers, field service, and equipment experts can support long-term solution development.

Improving productivity through collaboration



For increased reliability

METRICS MONITORING

Combining equipment condition monitoring with advanced analytics and expert support to help you get ahead of problems before they start.

REMOTE MAINTENANCE SUPPORT FOR GEARLESS MILL DRIVES

Providing specialized technical assistance as well as proactive emergency support on- and off-site.



For enhanced stability

ADVANCED INSTRUMENTATION MONITORING AND MAINTENANCE

Intelligent instrumentation monitoring of visio and audio systems using optimized data.



For improved process efficiency

PROCESS MONITORING AND OPTIMIZATION

Providing real-time solutions for your operations through advanced process controls, instrumentation, consultation, and remote process analysis.

Our connected installed base



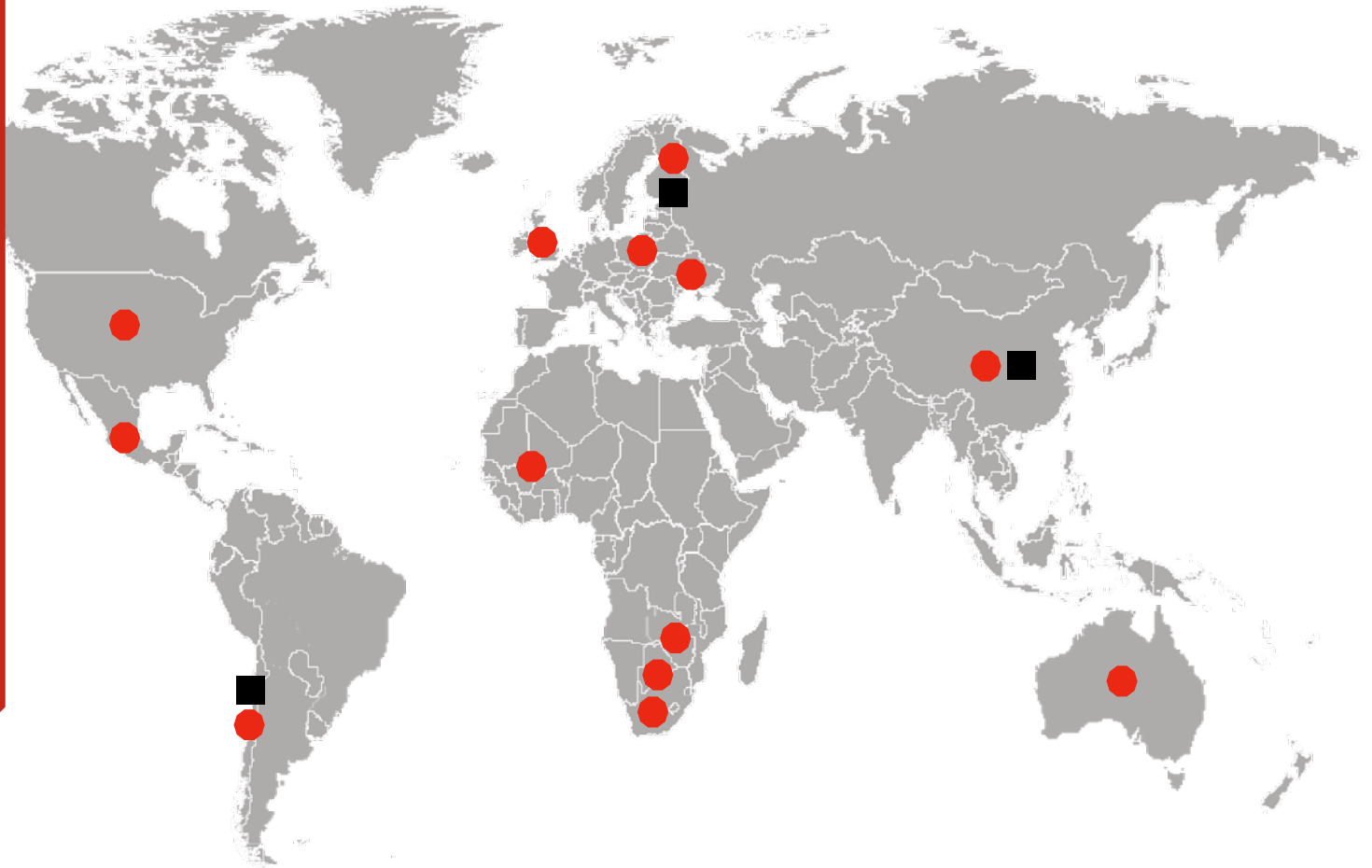
3
Performance
Centers



>100
Connected
equipment in
mining



>1 500
of connected
assets across
industries



● Connected equipment for mining

■ Performance Centers



Connected to our portfolio of proactive services

Life Cycle Services

Integrated service packages to deliver and sustain expected results over an extended period of time.

Field Services

An extensive service footprint of over 1,500 field technicians, providing trained and professional labor when you need it.

Expert Services

Access to our Expert Services comprised of 3 core groups; Optimization and Laboratory Services, Maintenance Reliability and Planning and Advanced Process Control Services.

OEM Parts and Upgrades

Access a high-quality spare and wear parts supply, as well as custom upgrades, to ensure that you get the most from your equipment.

Adapt, improve, optimize, thrive.